



Sales Assistant Cider Barn

Your role

To grow sales from this unique collection of ciders and perries by providing a warm welcome to all visitors, and the highest possible levels of customer service and stock presentation

Your key tasks and responsibilities*

- To be set-up and ready to go before 9.30 a.m. opening time.
- Milling and pressing apples, or pears, for fresh juice to the required quality and safety standards.
 - Always maintaining apple pressing area and equipment in cleanest possible condition.
- Accurate stock management; from checking incoming deliveries against invoices to rotating stock on the shop floor.
- Maintaining draught in the best possible condition for onward sale, this includes cleaning poly-kegs to the highest standard, ensuring the integrity of all draught containers, tasting stock on the shop floor regularly, and removing products which are not of the requisite quality.
- Taking pride in your shop by maintaining general tidiness and great stock labelling/presentation.
- Preparation of trade orders for dispatch, including decanting draught stock as required.
- Showing passion and initiative in broadening your product knowledge with a view to providing the best advice possible to our customers.
- To clearly and appropriately communicate with producers, suppliers, customers, and other team members, including accurate recording and relaying of phone messages to all relevant team member/s.
- To be punctual and appropriately dressed and to always use your time effectively.
- To minimize wastage by good practice, recycling appropriately wherever possible.
- To responsibly handle money, being accurate and prompt in your end of day cash up.
- To always comply with Health and Safety and Food Hygiene legislation as outlined in your induction.
- Other tasks as required.

*** In the course of your duties you will be required to regularly safely lift loads in excess of 20kg.**