

Part Time Sales Assistant – Cider Barn

Middle Farm



GROWN IN SUSSEX

Our Mission

At Middle Farm, we celebrate the excellence of British food and farming by championing local produce and inviting the public to experience first-hand the work which makes it possible. Our aim is to educate and inspire both consumers, and the next generation of farmers.

Summary of Role

To work alongside the Cider Barn team to provide a warm welcome to all visitors with the highest possible levels of customer service and stock presentation in order to actively promote some of the best ciders and perries produced anywhere in the world along with an array of locally produced ales and wines, and fine spirits and liqueurs from across the country.

Key Responsibilities

- To always begin work promptly and dress appropriately.
- Till work – greeting our customers, accurately processing transactions and making informed recommendations.
- Working to ensure high standards of tidiness and presentation throughout the Cider Barn.
- To be an active team member, contributing constructively, supporting, and always treating other team members and visitors with fairness and courtesy.
- Maintaining draft and bottled stock in the best possible condition, minimising wastage wherever possible.
- To provide the best possible customer service, with accurate and appropriate information, as required.
- To always comply with the latest food hygiene and health and safety legislation, updating any necessary qualifications when asked by your supervisor.
- To maintain great communication with all relevant staff members, the public and suppliers. Always liaising with your supervisor in order to ensure a quick resolution to any problems or queries.
- To minimise business costs wherever possible and be always environmentally responsible regarding waste and resources.
- To take an active interest in learning about the stock held in the Cider Barn.
- Apple pressing both for the business, and for customers.

Qualifications

- Experience and confidence working with the public.
- Great communication skills.
- Reliable, responsible and punctual, with a good sense of humour.
- Full Drivers Licence and vehicle
- A passion for food and drink